

Appendix G

Crosswalk Chart with Key Sections of DTA Online Guide

Key:	Black text refers to normal policies/rules	Red text refers to regulations specifically in place during the COVID-19 public health emergency
Guide Question #	Path to page on DTA Online Guide	Direct Link
Question 1 - Applications	SNAP > Application Processing > SNAP Application Processing > SNAP Application Processing	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/SNAP/Application_Processing/SNAP_Application_Processing/SNAP_Application_Processing.htm
Question 1 - Web applications	SNAP > Application Processing > Online Snap Application - Overview	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/SNAP/Application_Processing/Web_Application/VG_Web_Applications_Overview.htm
Question 2 - After Applying	SNAP > Application Processing > SNAP Application Processing > Issuing An EBT Card	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/SNAP/Application_Processing/SNAP_Application_Processing/Issuing_an_EBT_Card_Updated.htm
Question 3 - Expedited SNAP	SNAP > Application Processing > SNAP Application Processing > Expedited Benefits	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/SNAP/Application_Processing/SNAP_Application_Processing/Expedited_Benefits_Updated.htm
Question 4 - Bay CAP for SSI	SNAP > Certification Types > Bay State CAP > Bay State CAP Overview	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/SNAP/Certification_Types/Bay_State_CAP_Overview.htm
Question 4 - Bay CAP for SSI	SNAP > Certification Types > Bay State CAP > Bay State CAP Eligibility	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/SNAP/Certification_Types/BSCAP_Eligibility.htm
Question 5 - Voting Registration through SNAP	Cross Programs > Voter Registration > Overview and Administrative Responsibilities > Voter Registration Overview	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/X_Prog/Voter_Registration/Voter_Registration_Overview.htm
Question 7 -Authorized Representatives	Cross Programs > Assisting Person > Assisting Person Overview	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/X_Prog/Assisting_Person/Assisting_Person_Overview_Clean.htm
Question 8 - Permission for 3rd party to talk with DTA	Cross Programs > Assisting Person > Assisting Person Overview	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/X_Prog/Assisting_Person/Assisting_Person_Overview_Clean.htm
Question 9 - Group Homes and other group living	Cross Programs > Assisting Person > Authorized Rep-Agency - Certification (SNAP)	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/X_Prog/Assisting_Person/Authorized_Rep-Agency_-_Certification_(SNAP)_Clean.htm
Question 9 - Group Homes and other group living	Cross Programs > Assisting Person > Authorized Rep-Agency - EBT Transactions (SNAP)	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/X_Prog/Assisting_Person/Authorized_Rep-Agency_-_EBT_Transactions_(SNAP)_Clean.htm
Question 9 - Group Homes and other group living	SNAP > Group Homes > Group Homes Overview	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/SNAP/Group_Homes/Group_Homes_Overview.htm

Question 9 - Group Homes and other group living	SNAP > Eligibility Requirements > Residents of Institutions > Residents of Institutions	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/SNAP/Eligibility_Requirements/Residents_of_Institutions/Residents_of_Institutions_Online_Guide.htm
Question 10 - SNAP interviews	SNAP > Application Processing > SNAP Application Processing > The Application Interview	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/SNAP/Application_Processing/SNAP_Application_Processing/The_Application_Interview.htm
Question 10 - SNAP interviews	Business Process (BP) > Procedures > Processing Procedures > (see entire book)	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/BP/Procedures/Processing_Procedures/Completing_SNAP_Apps_for_Active_or_Pending_Clients.htm
Question 10 SNAP interviews	SNAP > Application Processing > SNAP Application Processing > Expedited Benefits	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/SNAP/Application_Processing/SNAP_Application_Processing/Expedited_Benefits_Updated.htm
Question 10 - SNAP interviews	COVID-19 > Temporary COVID-19 Verification Procedures	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/X_Prog/COVID-19/Temporary_COVID-19_Procedures.htm
Question 10 - SNAP interviews	COVID-19 > SNAP Application Interview Waiver	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/X_Prog/COVID-19/SNAP_Application_Interview_Waiver.htm
Question 10 - SNAP interviews	COVID-19 > Streamlined SNAP Recertification Process and Interview Waiver	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/X_Prog/COVID-19/COVID-19_Streamlined_SNAP_Recertification_Process_and_Interview_Waiver.htm
Question 11 - What happens during Interview	SNAP > Application Processing > SNAP Application Processing > The Application Interview	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/SNAP/Application_Processing/SNAP_Application_Processing/The_Application_Interview.htm
Question 11 - What happens during Interview	COVID-19 > Temporary COVID-19 Verification Procedures	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/X_Prog/COVID-19/Temporary_COVID-19_Procedures.htm
Question 11 - What happens during Interview	COVID-19 > SNAP Application Interview Waiver	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/X_Prog/COVID-19/SNAP_Application_Interview_Waiver.htm
Question 11 - What happens during Interview	COVID-19 > Streamlined SNAP Recertification Process and Interview Waiver	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/X_Prog/COVID-19/COVID-19_Streamlined_SNAP_Recertification_Process_and_Interview_Waiver.htm
Question 12 - Proofs DTA needs	Cross Programs > Verifications > What are Verifications	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/X_Prog/Verifications/Verification_Overview/What_are_Verifications.htm
Question 12 - Proofs DTA needs	Cross Programs > Verifications > Verification Types > Verification Chart	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/X_Prog/Verifications/Verification_Types/Verification_Chart.htm

Question 12 - Proofs DTA needs	Cross Programs > Verifications > Verification Checklist (VC-1) > VC-1 Overview	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/X_Prog/Verifications/Verification_Checklist(VC-1)/VC-1_Overview.htm
Question 12 - Proofs DTA needs	Cross Programs > Verifications > Verification Types > Mandatory Verifications	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/X_Prog/Verifications/Verification_Types/Mandatory_Verifications.htm
Chapter 13 - Self-declarations	Cross Programs > Verifications > Verifications Overview > Signatures on Verifications	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/X_Prog/Verifications/Verification_Overview/Signatures.htm
Chapter 13 - Self-declarations	Cross Programs > Telephonic Signature > Telephonic Signature	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/X_Prog/Telephonic_Signature/TS.htm
Chapter 15 - Sending documents to DTA	Business Process (BP) > Procedures > Document Handling > Document Indexing & Dispositioning	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/BP/Procedures/Document_Handling/Document_Dispositioning_and_Indexing.htm
Chapter 16 - Hard time getting proofs	Cross Programs > Verifications > Verifications Overview > Providing Assistance to Clients in Obtaining SNAP Verifications	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/X_Prog/Verifications/Verification_Overview/Providing_AssistanceinobtainingVerification.htm
Chapter 16 - Hard time getting proofs	Cross Programs > Verifications > Verification Methods > Collateral Contact	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/X_Prog/Verifications/Verification_Methods/Collateral_Contact.htm
Chapter 18 - What if DTA questions income or living expenses	Cross Programs > Verifications > What is Questionable & Contradictory Information?	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/X_Prog/Verifications/Questionable_Contradictory_Info/What_is_Questionable_Contradictory_Information.htm
Chapter 18 - What if DTA questions income or living expenses	Cross Programs > SLAM > Addressing SLAM	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/X_Prog/SLAM/Addressing_SLAM.htm
Chapter 19 - If I move, how do I report my new address?	Cross Programs > Request for Assistance (RFA) > Address (RFA)	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/X_Prog/Request_for_Assistance_RFA/Address.htm
Chapter 19 - If I move, how do I report my new address?	Business Process (BP) > BP - Overview > Returned Mail	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/BP/BP_Overview/Returned_Mail.htm
Chapter 19 - If I move, how do I report my new address?	Business Process (BP) > Procedures > Processing Procedures > Completing Unvalidated Address Change Requests (SNAP)	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/BP/Processing_Procedures/Completing_IVR_Change_Requests_With_No_Valid_Addresses.htm
20 - Can I get my SNAP case reopened if I am denied for lack of proofs?	Cross Programs > Verifications > Verifications Overview > What are Verifications	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/X_Prog/Verifications/Verification_Overview/What_are_Verifications.htm

20 - Can I get my SNAP case reopened if I am denied for lack of proofs?	SNAP > Application Processing > SNAP Application Processing > The BEACON-generated Pending Denial Notice	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/SNAP/Application_Processing/SNAP_Application_Processing/The_BEACON-generated_Pending_Denial_Notice.htm
21- What if DTA does not give me SNAP back to the date I applied ("pro-rating")?	SNAP > Proration > Proration Overview	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/SNAP/Proration/Proration_Overview.htm
22 - How do I get information about my SNAP by phone?	Business Process (BP) > BP - Overview > SNAP First Available Worker Model	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/BP/BP_Overview/SNAP_First_Available_Worker_Model.htm
23 - How do I get information about my SNAP case online or with my smartphone?	Self-Service Options > DTA Connect Overview	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/Self-Service_Options/DTA_Connect_Frame.htm
26 - What if I do not speak English?	Cross Programs > Interpreter Services > Interpreter Services Overview	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/X_Prog/Interpreter_Services/Overview.htm
26 - What if I do not speak English?	Cross Programs > Interpreter Services > Department Interpreter Services	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/X_Prog/Interpreter_Services/Department_Interpreter_Services.htm
26 - What if I do not speak English?	Cross Programs > Interpreter Services > Guidelines for Providing Interpreter Services	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/X_Prog/Interpreter_Services/Guidelines_for_Providing_Interpreter_Services.htm
27- What if I am deaf or hard of hearing?	Cross Programs > Harper/ADA > Available Auxiliary Aids	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/X_Prog/ADA-Harper/Available_Auxiliary_Aids.htm
27- What if I am deaf or hard of hearing?	Cross Programs > Harper/ADA > Serving Deaf and Hard of Hearing Clients at VRI TAOs	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/X_Prog/ADA-Harper/Serving_Deaf_and_Hard_of_Hearing_Clients_at_VRI_TAOs...htm
28 - What if a disability makes it hard for me to apply or comply with DTA rules?	Cross Programs > Harper/ADA > ADA Overview	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/X_Prog/ADA-Harper/ADA_Overview.htm
32 - What if I have concerns about security or access to my case including domestic violence or identity	Self Service Options > DTA Connect Q and A	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/Self-Service_Options/DTA_Connect_Q_and_A_(BM_revision).htm
32 - What if I have concerns about security or access to my case including domestic violence or identity	Cross Programs > Heightened Level of Security > Heightened Level of Security Impact	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/X_Prog/Heightened_Level_of_Security/Heightened_Level_of_Security_Impact.htm
33 - -What is a Photo EBT card and who needs to have one?	Cross Programs > EBT > Photo EBT Requirements	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/X_Prog/Electronic_Benefit_Transfer_(EBT)/Photo_EBT_Requirements.htm

PART 2: General Eligibility Rules		
35 - Can I get benefits separately from other people I live with?	SNAP > Eligibility Requirements > Household Composition	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/SNAP/Eligibility_Requirements/Household_Composition/Household_CompositionS.htm
36 - Who cannot be a separate SNAP household?	SNAP > Eligibility Requirements > Household Composition	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/SNAP/Eligibility_Requirements/Household_Composition/Household_CompositionS.htm
37 - What if I live with others but I have a disability that makes it difficult to prepare my food?	SNAP > Eligibility Requirements > Elderly/Disabled > Separate Household Status for Elderly Disabled	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/SNAP/Eligibility_Requirements/Elderly_Disabled/Separate_Household_Status_for_Elderly_Disabled.htm
39 - How do I show DTA I am disabled?	SNAP > Eligibility Requirements > Elderly/Disabled > SNAP Disability Requirements and Verifications	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/SNAP/Eligibility_Requirements/Elderly_Disabled/SNAP_Disability_Requirements_and_Verifications.htm
39 - How do I show DTA I am disabled?	COVID-19 > EAEDC COVID Procedures for Disability Verification Process	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/X_Prog/COVID-19/EAEDC_COVID_Procedures_for_Disability_Verification_Process.htm
39 - How do I show DTA I am disabled?	SNAP > Eligibility Requirements > Elderly/Disabled > Processing a Claim of Disability to Qualify for the Special Regulations for SNAP Eligibility.	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/SNAP/Eligibility_Requirements/Elderly_Disabled/Processing_a_Claim_of_Disability_to_Qualify_for_the_Special.htm
40 - What if I am homeless or live in a shelter?	Cross Programs > Verifications > Verification Checklist (VC-1) > Verification Q and A	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/X_Prog/Verifications/Verification_Checklist(VC-1)/Verification_Q_and_A_.htm
40 - What if I am homeless or live in a shelter?	Cross Programs > DTA/DHCD Address Changes > Address Changes Reported to DTA by DHCD	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/X_Prog/DTA-DHCD_Address_Changes/Address_Changes_Reported_to_DTA_by_DHCD_(FINAL).htm
40 - What if I am homeless or live in a shelter?	COVID-19 > Temporary COVID-19 Verification Procedures	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/X_Prog/COVID-19/Temporary_COVID-19_Procedures.htm
43 - What if I am caring for a foster child?	SNAP > Eligibility Requirements > Household Composition > Household Composition	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/SNAP/Eligibility_Requirements/Household_Composition/Household_CompositionS.htm
44 - What if I am providing adult foster care to an older adult or person with disabilities?	SNAP > Eligibility Requirements > Elderly/Disabled > Adult Foster Care	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/SNAP/Eligibility_Requirements/Elderly_Disabled/Adult_Foster_Care.htm
45 - What if I am a college student?	SNAP > Eligibility Requirements > Students > Students	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/SNAP/Eligibility_Requirements/Students/Students.htm

45 - What if I am a college student?	COVID-19 > Student Eligibility and Educational Income > Educational Income - Noncountable for SNAP and EA	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/ISSL/!WebHelp/X_Prog/COVID-19/Student_Eligibility_and_Educational_Income/OLG_COVID_Processing_Educational_Income_for_SNAP_and_EA.htm
45- What if I am a college student?	COVID-19 > Student Eligibility and Educational Income > Processing College Student Eligibility and Educational Income for SNAP Households	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/ISSL/!WebHelp/X_Prog/COVID-19/Student_Eligibility_and_Educational_Income/Processing_College_Student_Eligibility_for_SNAP_Households.htm
46 - What if I have a criminal record or DTA says I'm a "fleeing felon" or violating my probation?	SNAP > Disqualifications/Sanctions > Intentional Program Violation > SNAP Disqualifications and Sanctions	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/ISSL/!WebHelp/SNAP/Disqualifications_Sanctions/IPV/SNAP_Disqualifications_and_Sanctions.htm
47 - Who is considered a United States citizen?	SNAP > Eligibility Requirements > Citizenship > Citizenship Overview	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/ISSL/!WebHelp/SNAP/Eligibility_Requirements/Citizenship/Citizenship_OverviewS.htm
47 - Who is considered a United States citizen?	Cross Programs > SAVE > Systematic Alien Verification for Entitlements (SAVE)	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/ISSL/!WebHelp/X_Prog/SAVE/SAVE_Snip_It_Images.htm
48 - Am I eligible if I am a legal immigrant?	SNAP > Eligibility Requirements > Noncitizen > Noncitizen Introduction	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/ISSL/!WebHelp/SNAP/Eligibility_Requirements/Noncitizen/Noncitizen_IntroductionS.htm
48 - Am I eligible if I am a legal immigrant?	> Legal Permanent Residents > Legal Permanent Resident Overview	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/ISSL/!WebHelp/SNAP/Eligibility_Requirements/Legal_Permanent_Residents/Nonimmigrants.htm
48 - Am I eligible if I am a legal immigrant?	Cross Programs > SAVE > SAVE	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/ISSL/!WebHelp/X_Prog/SAVE/SAVE_Snip_It_Images.htm
49 - How does my work history help so I don't wait five years for SNAP?	SNAP > Eligibility Requirements > Noncitizen > Noncitizen Introduction	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/ISSL/!WebHelp/SNAP/Eligibility_Requirements/Noncitizen/Noncitizen_IntroductionS.htm
49 - How does my work history help so I don't wait five years for SNAP?	SNAP > Eligibility Requirements > Noncitizen > Legal Permanent Resident Overview	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/ISSL/!WebHelp/SNAP/Eligibility_Requirements/Legal_Permanent_Residents/Legal_Permanent_Resident_OverviewS.htm
49 - How does my work history help so I don't wait five years for SNAP?	SNAP > Eligibility Requirements > Noncitizen > Verifying 40 Quarters	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/ISSL/!WebHelp/SNAP/Eligibility_Requirements/Legal_Permanent_Residents/Verifying_40_Quarters.htm
50 - If I am a disabled immigrant, do I need to wait five years for SNAP?	SNAP > Eligibility Requirements > Elderly/Disabled > Processing a Claim of Disability to Qualify for the Special Regulations for SNAP	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/ISSL/!WebHelp/SNAP/Eligibility_Requirements/Elderly_Disabled/Processing_a_Claim_of_Disability_to_Qualify_for_the_Special.htm
50 - If I am a disabled immigrant, do I need to wait five years for SNAP?	SNAP > Eligibility Requirements > Noncitizen > Disabled Noncitizen > Disabled Noncitizen	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/ISSL/!WebHelp/SNAP/Eligibility_Requirements/Legal_Permanent_Residents/Disabled_Noncitizens/Disabled_NoncitizenS.htm

51 - What are the special immigrant rules for battered immigrants?	SNAP > Eligibility Requirements > Noncitizen > Battered Noncitizen	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/SNAP/Eligibility_Requirements/Legal_Permanent_Residents/Battered_NoncitizenS.htm
51 - What are the special immigrant rules for battered immigrants?	Domestic Violence > Domestic Violence Specialists	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/X_Prog/Domestic_Violence/2_Domestic_Violence_Specialists_Cross_Programs.htm
52 - Can my children get benefits if I am an ineligible immigrant?	SNAP > Eligibility Requirements > Noncitizen > Battered Noncitizen	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/SNAP/Eligibility_Requirements/Legal_Permanent_Residents/Battered_NoncitizenS.htm
53 - Will getting SNAP benefits hurt my immigration status?	SNAP > Eligibility Requirements > Noncitizen > Noncitizen Introduction	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/SNAP/Eligibility_Requirements/Noncitizen/Noncitizen_IntroductionS.htm
55 - Does the income of an immigrant's sponsor count?	SNAP > Eligibility Requirements > Noncitizen > Sponsor Deeming (deeming applies to sanctioned non-citizens)	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/SNAP/Eligibility_Requirements/Legal_Permanent_Residents/Sponsor_Deeming.htm
56 - Are there work rules for SNAP?	SNAP > Work Requirements > General SNAP Work Requirements > General SNAP Work Requirements	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/SNAP/Work_Requirements/Employment_Training_E_T/General_SNAP_Work_Requirements/SNAP_E_T_Requirements.htm
56 - Are there work rules for SNAP?	SNAP > Work Requirements General SNAP Work Requirements > General SNAP Work Requirements Exemptions	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/SNAP/Work_Requirements/Employment_Training_E_T/General_SNAP_Work_Requirements/SNAP_E_T_Exemptions.htm
56 - Are there work rules for SNAP?	SNAP > Work Requirements General SNAP Work Requirements > General Work Requirements Good Cause Criteria	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/SNAP/Work_Requirements/Employment_Training_E_T/General_SNAP_Work_Requirements/SNAP_E_T_Good_Cause_Criteria.htm
56 - Are there work rules for SNAP?	COVID-19 > Temporary COVID-19 Verification Procedures	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/X_Prog/COVID-19/Temporary_COVID-19_Procedures.htm
57 - What happens if I recently quit a job?	SNAP > Work Requirements > Voluntary Quit > SNAP Voluntary Quit and Reduction of Work Hours	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/SNAP/Work_Requirements/Employment_Training_E_T/SNAP_Voluntary_Quit_files/SNAP_Voluntary_Quit.htm
57 - What happens if I recently quit a job?	COVID-19 > Temporary COVID-19 Verification Procedures	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/X_Prog/COVID-19/Temporary_COVID-19_Procedures.htm
57 - What happens if I recently quit a job?	COVID-19 > SNAP Application Interview Waiver	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/X_Prog/COVID-19/SNAP_Application_Interview_Waiver.htm
57 - What happens if I recently quit a job?	COVID-19 > COVID-19 Streamlined SNAP Recertification Process and Interview Waiver	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/X_Prog/COVID-19/COVID-19_Streamlined_SNAP_Recertification_Process_and_Interview_Waiver.htm

58 - What is considered a “good cause” reason if I quit my job?	SNAP > Work Requirements > Voluntary Quit > SNAP Voluntary Quit and Reduction of Work Hours	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/SNAP/Work_Requirements/Employment_Training_E_T/SNAP_Voluntary_Quit_files/SNAP_Voluntary_Quit.htm
58 - What is considered a “good cause” reason if I quit my job?	SNAP > Work Requirements > General SNAP Work Requirements > General SNAP Work Requirements Good Cause Criteria	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/SNAP/Work_Requirements/Employment_Training_E_T/General_SNAP_Work_Requirements/SNAP_E_T_Good_Cause_Criteria.htm
59 - What are the rules if I am on strike?	SNAP > Work Requirements > General SNAP Work Requirements > General SNAP Work Requirements Good Cause Criteria (Persons exempt from the work requirements are also not	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/SNAP/Work_Requirements/Employment_Training_E_T/General_SNAP_Work_Requirements/SNAP_E_T_Good_Cause_Criteria.htm
59 - What are the rules if I am on strike?	Cross Programs > Eligibility of Strikers > Eligibility of Strikers	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/X_Prog/Eligibility_of_Strikers/Eligibility_of_Strikers.htm
59 - What are the rules if I am on strike?	SNAP > Work Requirements > General SNAP Work Requirements > General SNAP Work Requirements Exemptions	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/SNAP/Work_Requirements/Employment_Training_E_T/General_SNAP_Work_Requirements/SNAP_E_T_Exemptions.htm
60 - What is the “ABAWD” 3-month time limit for childless adults age 18 to 50?	SNAP > Work Requirements > ABAWD Work Program Requirement Overview	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/SNAP/Work_Requirements/Employment_Training_E_T/ABAWD_Work_Program_Requirement/SNAP_Work_Program_Requirements.htm
60 - What is the “ABAWD” 3-month time limit for childless adults age 18 to 50?	COVID-19 > Temporary COVID-19 Verification Procedures	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/X_Prog/COVID-19/Temporary_COVID-19_Procedures.htm
61 - Can I enroll in an education or training through DTA’s “SNAP Path to Work” program?	SNAP > SNAP Path to Work Program > SNAP Path to Work Program	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/SNAP/Work_Requirements/Employment_Training_E_T/General_SNAP_Work_Requirements/Voluntary_SNAP_Employment_and_Training_Program_11.16.2015.htm
Part 3: Financial Eligibility		
63 - When do assets count?	SNAP > Eligibility Requirements > Assets > SNAP Asset Guidelines	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/SNAP/Eligibility_Requirements/Assets/SNAP_Asset_Guidelines.htm
64 - Is there a gross income test for SNAP?	SNAP > Eligibility Requirements > Categorical Eligibility > Categorical Eligibility	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/SNAP/Eligibility_Requirements/Categorical_Eligibility/Categorical_Eligibility_Final.htm
65 - What income is not counted?	SNAP > Eligibility Requirements > Income > Noncountable Income > Noncountable Income	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/SNAP/Eligibility_Requirements/Income/Noncountable_Earned_Income/Noncountable_Income.htm
66 - Does DTA count gifts or contributions?	SNAP > Eligibility Requirements > Income > Other Income (Unearned) > Contribution Income	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/SNAP/Eligibility_Requirements/Income/Other_Income_Unearned/Contribution_Income.htm

67 - What is earned income?	SNAP > Eligibility Requirements > Income > Earned Income > Types of Earned Income	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/SNAP/Eligibility_Requirements/Income/Earned_Income/Types_of_Earned_Income2.htm
68 - How does DTA double-check income and other information?	SNAP > Certification Types > Change Reporting > Change Reporting Overview	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/SNAP/Certification_Types/Change_Reporting_Overview.htm
68 - How does DTA double-check income and other information?	SNAP > Certification Types > Simplified Reporting > Simplified Reporting During Case Maintenance	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/SNAP/Certification_Types/Simplified_Reporting_During_Case_Maintenance.htm
68 - How does DTA double-check income and other information?	SNAP > Case Maintenance > Unclear Information	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/SNAP/Case_Maintenance/Unclear_Information.htm
69 - How is self-employment income counted?	SNAP > Eligibility Requirements > Income > Self-Employment > Self-Employment	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/SNAP/Eligibility_Requirements/Income/Self_Employment/Self-Employment_Introduction.htm
70 - What is unearned income?	SNAP > Eligibility Requirements > Income > Other Income (Unearned) > Unearned Income Overview	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/SNAP/Eligibility_Requirements/Income/Other_Income_Unearned/SNAP_Unearned_Income_Overview.htm
71 - How is rental income treated?	SNAP > Eligibility Requirements > Income > Self-Employment > Rental Room Boarder Income	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/SNAP/Eligibility_Requirements/Income/Self_Employment/Rental_Roomer_Boarder_Income2.htm
72- How does DTA calculate my income for each month?	SNAP > Eligibility Requirements > Income > Earned Income > Types of Earned Income	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/SNAP/Eligibility_Requirements/Income/Earned_Income/Types_of_Earned_Income2.htm
72- How does DTA calculate my income for each month?	SNAP > Eligibility Requirements > Income > School Employees > School Employees	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/SNAP/Eligibility_Requirements/Income/School_Employees/School_Employees.htm
73 - Does DTA count money that is withheld or garnished from my cash benefits?	SNAP > Case Maintenance > SNAP Attributed Amount	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/SNAP/Case_Maintenance/SNAP_Attributed_Amount_Final_for_B3.htm
73 - Does DTA count money that is withheld or garnished from my cash benefits?	SNAP > Expenses and Deductions > Garnishments from SSB	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/SNAP/Expenses_and_Deductions/Garnishments_from_SSB.htm
76 - What medical expenses can I claim if I am elderly or disabled?	SNAP > Expenses and Deductions > Health Insurance/Medical Expenses > Medical Expenses > Overview of Medical Expense Deduction	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/SNAP/Expenses_and_Deductions/Health_Insurance_and_Medical_Expenses/Medical_Expense/Overview_of_Medical_Expense_Deduction.htm
76 - What medical expenses can I claim if I am elderly or disabled?	COVID-19 > Standard Medical Deduction Waiver	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/X_Prog/COVID-19/Standard_Medical_Deduction_Waiver.htm

77 - Can I claim the medical expenses I used for my public or subsidized housing rent?	SNAP > Expenses and Deductions > Health Insurance/Medical Expenses > Overview of Medical Expense Deduction	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/ISSL/!WebHelp/SNAP/Expenses_and_Deductions/Health_Insurance_and_Medical_Expenses/Medical_Expense/Overview_of_Medical_Expense_Deduction.htm
78 - What is the child support exclusion?	SNAP > Expenses and Deductions > Child Support Expenses > Child Support Expenses Deduction	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/ISSL/!WebHelp/SNAP/Expenses_and_Deductions/Child_Support_Expenses/Child_Support_Expense_Deduction.htm
79 - What is the child care/dependent care deduction?	SNAP > Expenses and Deductions > Dependent Care Expenses > Dependent Care Expense Deduction	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/ISSL/!WebHelp/SNAP/Expenses_and_Deductions/Dependent_Care_Expenses/Dependent_Care_Expense_Deduction.htm
80 - What is the Standard Utility Allowance and what is Heat and Eat?	SNAP > Expenses and Deductions > Household Expenses > Shelter Expenses > Shelter Expenses Deduction	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/ISSL/!WebHelp/SNAP/Expenses_and_Deductions/Household_Expenses/Shelter_Expenses/Shelter_Expenses_Deduction.htm
80 - What is the Standard Utility Allowance and what is Heat and Eat?	SNAP > Expenses and Deductions > Household Expenses > Heat and Eat (H Eat) > Heat and EAT	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/ISSL/!WebHelp/SNAP/Expenses_and_Deductions/Household_Expenses/Heat_and_Eat/Heat_and_EAT_OLG.htm
81 - What is the shelter deduction and is it calculated?	SNAP > Expenses and Deductions > Household Expenses > Shelter Expenses > Shelter Expenses Deduction	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/ISSL/!WebHelp/SNAP/Expenses_and_Deductions/Household_Expenses/Shelter_Expenses/Shelter_Expenses_Deduction.htm
82 - What is the homeless deduction?	Household Expenses > Homeless Households > Shelter Deduction for Homeless Households	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/ISSL/!WebHelp/SNAP/Expenses_and_Deductions/Household_Expenses/Homeless_Households/Homeless_Households_Deduction.htm
Part 4: Getting and Using SNAP Benefits		
83 - How much will I get in SNAP benefits each month?	Notices/Forms > Cross Program > SNAP Calculation Page Example	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/ISSL/!WebHelp/X_Prog/Notices-Forms/SNAP_Calculation_Page_Example.htm
83 - How much will I get in SNAP benefits each month?	COVID-19 > Standardized Procedures for SNAP Emergency Allotments	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/ISSL/!WebHelp/X_Prog/COVID-19/Standardized_Procedures_for_SNAP_Emergency_Allotments.htm
85 - Why do some households only get \$23?	COVID-19 > Standardized Procedures for SNAP Emergency Allotments	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/ISSL/!WebHelp/X_Prog/COVID-19/Standardized_Procedures_for_SNAP_Emergency_Allotments.htm
86 - What is an EBT card, how do I use SNAP benefits, and where can I shop?	SNAP > Application Processing > SNAP Application Processing > Issuing An EBT Card	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/ISSL/!WebHelp/SNAP/Application_Processing/SNAP_Application_Processing/Issuing_an_EBT_Card_Updated.htm
86 - What is an EBT card, how do I use SNAP benefits, and where can I shop?	Cross Programs > Restaurant Meals Program (RMP) > RMP Overview	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/ISSL/!WebHelp/X_Prog/Restaurant_Meals_Program_(RMP)/RMP_Overview.htm

89 - If I forget to use my EBT card, does my case close or will I lose benefits?	Cross Programs > EBT > Unaccessed EBT Benefits	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/ISSL/!WebHelp/X_Prog/Electronic_Benefit_Transfer_(EBT)/Unaccessed_EBT_Benefits.htm
90 - What if I was getting SNAP in another state or DTA says I am part of another SNAP	SNAP > Benefit Eff. Dates from Other States > Benefit Eff Dates from Other States	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/ISSL/!WebHelp/SNAP/Benefit_Eff_Dates_from_other_States/Benefit_Effective_Dates_for_SNAP_Clients_from_Other_States.htm
91 - What if I do not have an EBT card or my card is lost or stolen?	Cross Programs > EBT > EBT Card Fees, Replacements and Notices	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/ISSL/!WebHelp/X_Prog/Electronic_Benefit_Transfer_(EBT)/EBT_-_EBT_Card_Fees,_Replacements_and_Notices.htm
92 - What if I lose food due to a power outage, fire or a disaster?	SNAP > Household Misfortune > Household Misfortune Procedures	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/ISSL/!WebHelp/SNAP/Household_Misfortune/General_Household_Misfortune_Procedures_1.14.15_dlr.htm
93 - What if DTA makes a mistake and owes me money?	SNAP > Case Maintenance > Related Benefit	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/ISSL/!WebHelp/SNAP/Case_Maintenance/Related_Benefit.htm
Part 5: Proving continuing Eligibility		
95 - What is Simplified Reporting and when must I report changes to DTA?	SNAP > Certification Types > Simplified Reporting > Simplified Reporting Overview	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/ISSL/!WebHelp/SNAP/Certification_Types/Simplified_Reporting_Overview.htm
95 - What is Simplified Reporting and when must I report changes to DTA?	COVID-19 > Streamlined SNAP Recertification Process and Interview Waiver	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/ISSL/!WebHelp/X_Prog/COVID-19/COVID-19_Streamlined_SNAP_Recertification_Process_and_Interview_Waiver.htm
96 - What is the Interim Report and when do I need to do one?	SNAP > Certification Types > Simplified Reporting > Simplified Reporting Interim Report	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/ISSL/!WebHelp/SNAP/Certification_Types/Simplified_Reporting_Interim_Report.htm
96 - What is the Interim Report and when do I need to do one?	COVID-19 > Streamlined SNAP Recertification Process and Interview Waiver	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/ISSL/!WebHelp/X_Prog/COVID-19/COVID-19_Streamlined_SNAP_Recertification_Process_and_Interview_Waiver.htm
97 - What is the Elder/Disabled Simplified Application Project (EDSAP)?	SNAP > Certification Types > Simplified Reporting > Simplified Reporting Overview	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/ISSL/!WebHelp/SNAP/Certification_Types/Simplified_Reporting_Overview.htm
98 - What is Change Reporting for cash assistance households?	SNAP > Certification Types > Change Reporting > Change Reporting Overview	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/ISSL/!WebHelp/SNAP/Certification_Types/Change_Reporting_Overview.htm
99 - Can DTA decrease my SNAP during my certification period?	SNAP > Certification Types > Simplified Reporting > Simplified Reporting Case Maintenance	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/ISSL/!WebHelp/SNAP/Certification_Types/Simplified_Reporting_During_Case_Maintenance.htm

99 - Can DTA decrease my SNAP during my certification period?	Cross Programs > External Agency Matches > Matches - Overview	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/X_Prog/External_Agency_Matches/Matches_-_Overview.htm
99 - Can DTA decrease my SNAP during my certification period?	SNAP > Case Maintenance > Unclear Information	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/SNAP/Case_Maintenance/Unclear_Information.htm
100 - When do I need to recertify my SNAP and what do I do?	SNAP > Certification Types > Simplified Reporting > Simplified Reporting Recertification	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/SNAP/Certification_Types/Simplified_Reporting_Recertification.htm
102 - How quickly will DTA increase my SNAP if my income decreases or my expenses increase?	SNAP > Department Responsibility to Take Timely Action > Department Responsibility to Take Timely Action	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/SNAP/Department_Responsibility_to_Take_Timely_Action/Department_Responsibility_to_Take_Timely_Action.htm
102 - How quickly will DTA increase my SNAP if my income decreases or my expenses increase?	SNAP > Eligibility Requirements > Household Composition > Add a New Person as a SNAP Household Member	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/SNAP/Eligibility_Requirements/Household_Composition/Add_a_New_Person_as_a_SNAP_Household_Member.htm
Part 6: Appeal Rights		
Part 7: Overpayments and Fraud		
112 - How does DTA calculate the amount of the SNAP overpayment?	Cross Programs > Overpayment and Recovery > Overpayment Overview	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/X_Prog/Overpayments_and_Recovery/Overpayments_Overview.htm
114 - When do I have to repay an overpayment?	Cross Programs > Overpayment and Recovery > Unintentional Program Violations	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/X_Prog/Overpayments_and_Recovery/Unintentional_Program_Violations.htm
117 - Can DTA suspend or stop my SNAP benefits if I committed an IPV or fraud?	SNAP > Disqualifications/Sanctions > Intentional Program Violation > Intentional Program Violation Overview	https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/SSL/!WebHelp/X_Prog/Overpayments_and_Recovery/Intentional_Program_Violations.htm